

Joint Certification Program (JCP)

Application User Guide

18 August 2025 Version 2.1

1.0 Document Information

Revision History

Version	Author	Date	Changes
1.0	JCP Development Group	2/1/2023	Initial Draft
1.1	JCP Development Group	2/10/2023	Quality Check
1.1	JCP Development Group	2/23/2023	Updates made per QC recommendations
1.1	JCP Development Group	3/172023	Updates per approved CR
1.2	JCP Development Group	4/4/2023	Updates after UAT
1.2	JCP Development Group	4/5/2023	After internal review
1.2	JCP Development Group	4/6/2023	Updated Signature page screenshots and wording for JCP and DEV applications
1.2	JCP Development Group	10/26/2023	Removed 5-year Renewal from Type of Submission – page 23 and 38.
2.0	JCP Development Group	07/24/2025	Updated directions/screenshots due to recent
			updated deployments to portal
2.1	JCP Development Group	08/13/2025	Final Review

Document Specifics

Item	Details
Document Author(s)	JCP Development Group

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2.0 Introduction

The purpose of this document is to provide end user instructions for gaining access to and processing applications in the JCP Portal.

Portal URL:

https://www.public.dacs.dla.mil/jcp/ext/

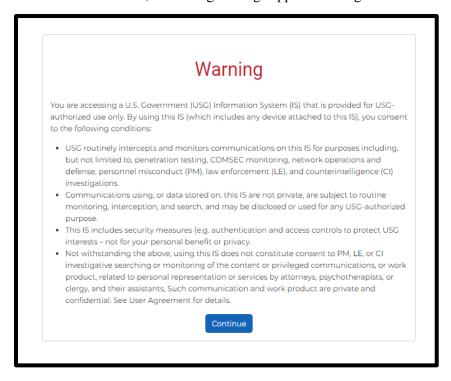
Browser Compatibility & Two-Factor Authentication

- The browsers below allow for access to the JCP Portal*:
 - o Google Chrome browser
 - MS Edge browser
 - o Firefox browser
- The user has downloaded Google Authenticator (or any Time-Based One-Time Password -compliant authenticator app) on their smartphone (<u>directions in Appendix A</u>) or as a browser extension.

^{*}Safari is not supported currently.

3.0 User Registration into the JCP Portal

When the user accesses the JCP Portal, a Warning message appears. To log in click the Continue button.



When the user is on the Login page, click the Register link below the Login button to go to the Registration page.



Figure 1 - JCP Access Page

For Users That Do Not Have a Common Access Card (CAC)

• Register - User Name and Password page:

- All fields must be filled in (note the red asterisk * after each field name).
 - User Name Enter your Username as firstname.lastname (ex: michael.gordon, sarah.jones).
 - Enter your password:
 - must be 12 characters long and must contain at least:
 - 1 lowercase letter
 - 1 uppercase letter
 - 1 number
 - 1 special character.
 - You must type your password into the Password as well as the Confirm Password fields.
 - Once all fields are filled in, click the Register button to create the new account.

NOTES: Each user may only have one JCP Portal account. To change your password, refer to the Profile screen in the portal. See section 3 for instructions.

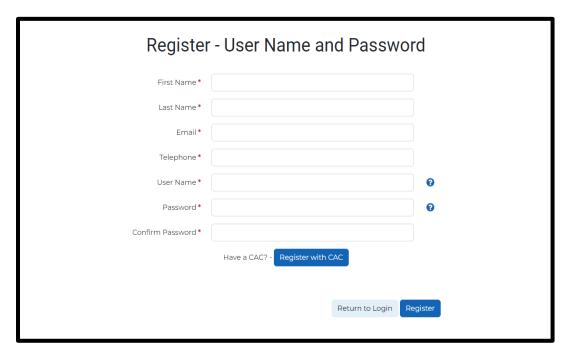


Figure 2 - Register – Username and Password Page

For Users That Have a Common Access Card (CAC)

- Register CAC page (for users that possess a government Common Access Card (CAC).
 - All fields must be filled in (note the red asterisk * after each field name).
 - EDIPI Enter the 10-digit ID (CAC ID) on the back of your CAC.
 - User Name Enter your Username as firstname.lastname (ex: michael.gordon, sarah.jones).
 - Once all fields are filled in, click the Register button to create the new account.

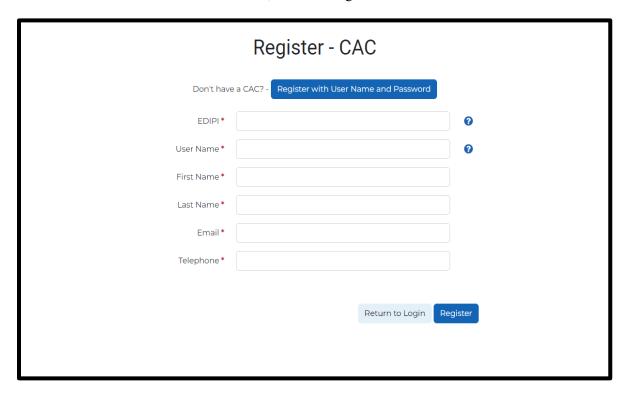


Figure 3 - Register – CAC Page

4.0 Profile Update & Password Reset

To update your Profile information (First Name, Last name, Email, or Telephone, or to reset your password), after logging into the JCP Portal, click the "Profile" link which displays the "Profile" pop-up. Use this pop-up to make a change in any or all the form fields and save by clicking the Save button or to reset your password.

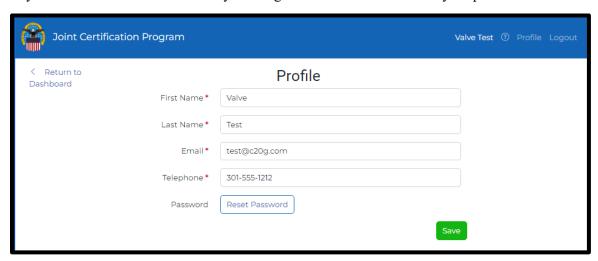


Figure 4 - User Profile Page

To reset your password, click the Reset Password button. Key in the current password into the Current Password field, then key in your new password into the Password and Confirm Password fields and click the Save button.

Note: Clicking the Hide button will remove the password fields from the page.

Important: Your password MUST follow the following naming convention: This info is available when the icon is hovered over by your mouse.

- at least 12 characters
- at least 1 upper case letter
- at least 1 lower case letter
- at least 1 number
- at least 1 special character

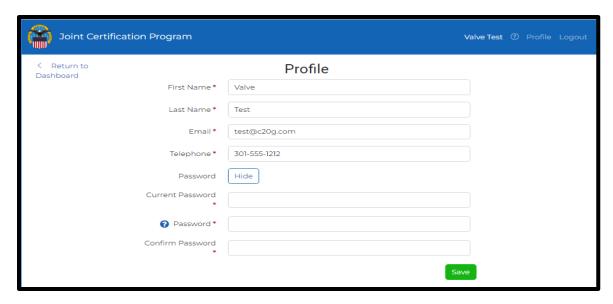


Figure 5 - User Profile Page - Password Reset

5.0 **Logging into the JCP Portal:**

To Log into the JCP External Portal you must click the Continue button on the USG Warning page.

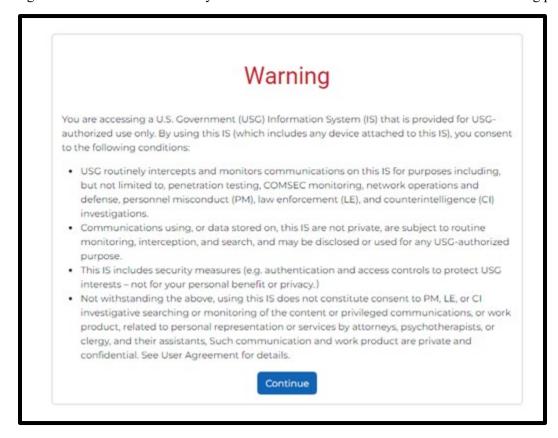


Figure 6 - JCP Portal Warning Page

Then you must click the Login button. You will be prompted for your CAC certificate.

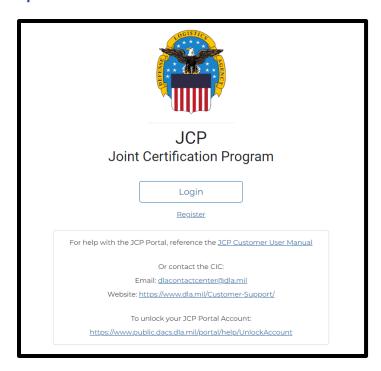


Figure 7 - JCP Access Page

If you have a CAC, click on the CAC certificate, and click the OK button. You will be taken to the Dashboard page. If you do not possess a CAC, click the Cancel button.

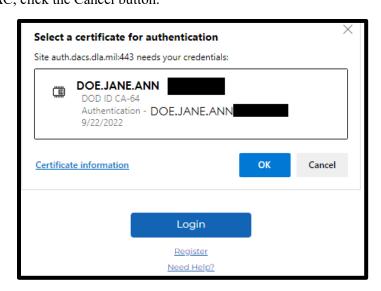


Figure 8 - CAC Certificate on Login Page

If you have hit the Cancel button above or have not been prompted for a certificate at all, the Username and Password Login page will appear. Type in your Username and Password and click the Sign In button.

NOTE: The Sign In button will become available to click once you type in your Username and Password.



Figure 9 - JCP Portal Login Page

NOTE: If you receive an "invalid credentials" message when submitting your Username and Password, try to unlock your account by using this URL: https://www.public.daes.dla.mil/portal/help/UnlockAccount.

If you still get the error after unlocking your account, you must contact DISA Global Service for an unlock as follows:

Email: disa.global.servicedesk.mbx.dla-ticket-request@mail.mil

Phone: Toll Free: 844-DISA-HLP (Press 5 to get DLA)

IMPORTANT: Reference J62KAA - DACS-JCP, as this is the group the DISA agent needs to escalate your ticket to, and state that you need a password reset.

Once you have successfully signed in with your Username and Password, you will be directed to a page to enter an Authentication Code.

If you have not yet set up your Authenticator app, you will see a QR Code and Secret key.

Get the 6-digit code from your Authenticator on your smartphone and type it into the Authentication Code box.

Once you type in your Authentication Code, click Verify (which will become available once you key in the 6-digit code). You will be successfully logged into the JCP Portal.

NOTE: Be aware that the Authenticate Code in the Authenticator app changes every 30 seconds.



Figure 10 - JCP Portal Login - Authentication Code Page

NOTE: If you are struggling to register or access the JCP portal after following the 2-Factor set-up instructions, a DISA Global Service desk ticket as follows:

Email: disa.global.servicedesk.mbx.dla-ticket-request@mail.mil

Phone: Toll Free: 844-DISA-HLP (Press 5 to get DLA)

IMPORTANT: Reference J62KAA - DACS-JCP and state that you need a secret key reset.

IMPORTANT: If you realize that you have registered for a non-CAC account and need a CAC account, you must reregister for a new account. You will need to use a different username and email address to re-register and there is no way currently to remove your original account. You can try to use your original username by adding a one to it when registering and the same with your email address. Once you are logged into the JCP Portal, click the Profile link in the top right of the page and you can update your email address and save the change.

IMPORTANT: If you realize that you have registered for a CAC account and need a username/password account, submit a DISA Global Service desk ticket as follows:

Email: disa.global.servicedesk.mbx.dla-ticket-request@mail.mil

Phone: Toll Free: 844-DISA-HLP (Press 5 to get DLA)

IMPORTANT: Reference J62KAA - DACS-JCP and provide details about your need to update your CAC account to a Username/Password account.

6.0 Joining an Organization

If you have successfully logged into the JCP Portal, you might need to join an existing organization. Upon first login after registration, you will see the Dashboard page display like the screenshot below. The Organization Details on the left, top side state No Linked Organization.

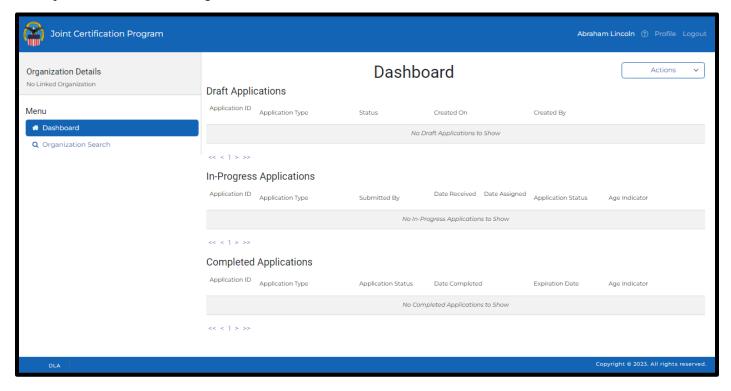


Figure 11 - JCP Portal Dashboard Page

In the Actions drop-down are two options:

- Request to Join an Organization
- Create New Organization

Request to Join an Organization

To request joining an existing organization, click the Actions drop-down and choose Request to Join an Organization. The Request to Join an Organization pop-up appears.

Search for an existing organization that you would like to join by filling in search criteria into one of the fields and clicking the Search button. You can search by CAGE Code, UEI, Legal Name, Zip/Postal Code, State/Province, or Contact Phone.

A list of search results should appear with a radio button next to each organization. Click the radio button for the organization you want to join and click the Select button.

IMPORTANT: If you do not find your organization (recommend searching via the CAGE Code only, then clicking "Search") – you will need to choose Create a New Organization.

NOTE: If you do NOT select an organization and click the Select button, an error message will display at the bottom right of the page and the pop-up will remain.

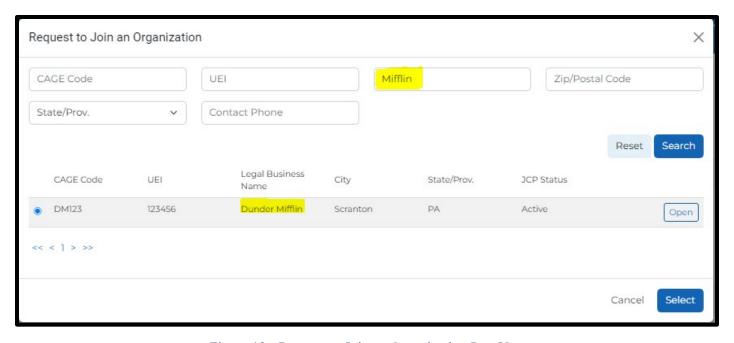


Figure 12 - Request to Join an Organization Pop-Up

You will be redirected to the Dashboard page and will see that in the upper left side of the page Requested Organization appears with Legal Business Name and CAGE Code, and a message will appear at the bottom right of the page stating:

Request to join [Legal Name] has been sent. You will not be able to start any applications until an existing member of the Organization you have requested to join approves your request.

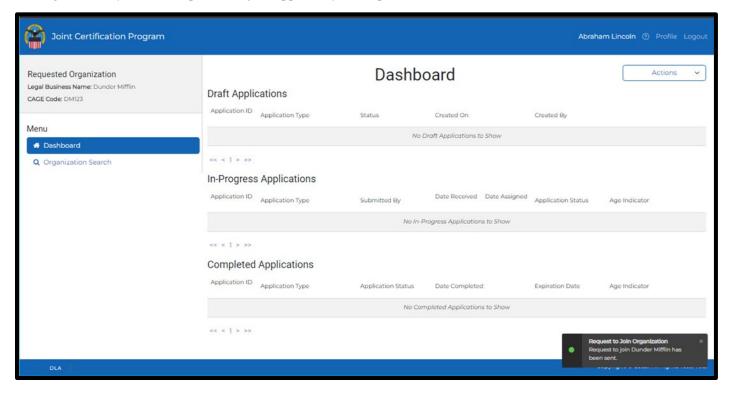


Figure 13 - Dashboard after new user completes Organization join request

NOTE: If you are the first user to request to join an organization, a JCP Administrator will approve your request.

You will receive an email stating whether you were approved, so be sure to have a valid email address in your user profile.

IMPORTANT: If you have joined the wrong Organization, you must re-register for a new account. See Section 3.0 for how to Register. Remember, when re-registering for a new account, a different username and email address must be used.

Create New Organization

To create a new organization, from the Actions drop-down in the Dashboard page, click Create New Organization. The Create New Organization page will appear. Fill in all the necessary information into the form and click the Submit button. The Dashboard page appears again with a success message at the bottom right of the page stating Organization [CAGE Code] has been created successfully.

NOTE: The Organization information in the JCP Portal cannot be updated. We receive daily from SAM.gov and CAGE.dla.mil. Wait for the updates to appear for your organization in the JCP Portal.

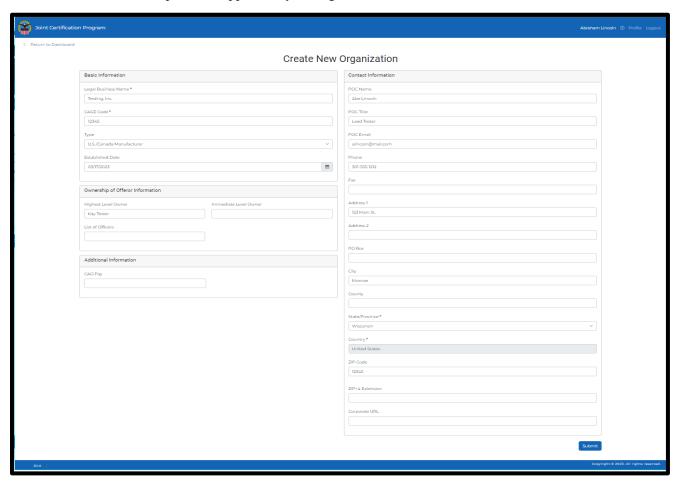


Figure 14 - Create New Organization Form

Notice on the Dashboard page the new Organization Details on top left with your organization's information.

You will also be able to approve or deny new user join requests for your organization in the portal.

NOTE: Search for an organization first <u>before</u> attempting to create a new organization. You can do this by requesting to join an existing organization, which allows you to search.

If you attempt to create an organization that already exists, you will see an error message and the transaction will not be complete. If that happens, you'll have to ask to join the existing organization otherwise.

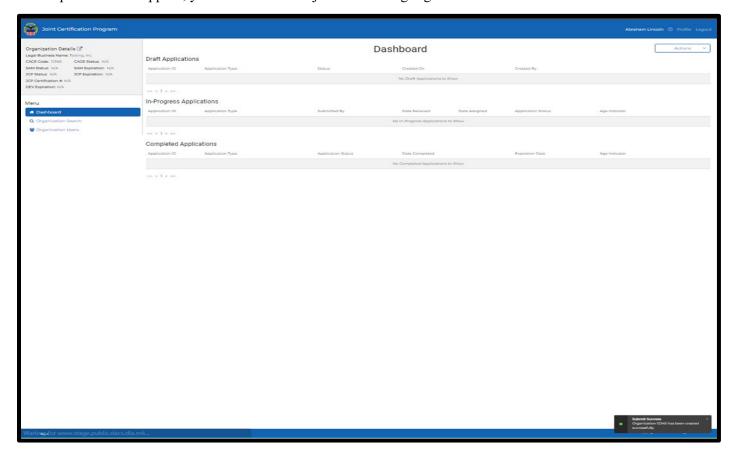


Figure 15 - Dashboard with successful Organization Creation

7.0 **APPLICATION SUBMITTAL PROCESS:**

Types of Applications

There are several application types that can be submitted in the JCP Portal:

JCP Certification Request-used for initial, revision and renewal DD2345 requests.

- JCP Certification Request-U.S.
- JCP Certification Request-Canada

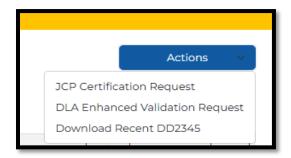
The U.S. and Canada have separate applications for each country applicants, as there are differences in the types of questions asked on each version, for legal reasons.

DLA Enhanced Validation (DEV) Request-used for requesting a separate "enhanced" JCP cert to access DLA-managed export-controlled data in repositories such as <u>DIBBS</u> and <u>cFolders</u>.

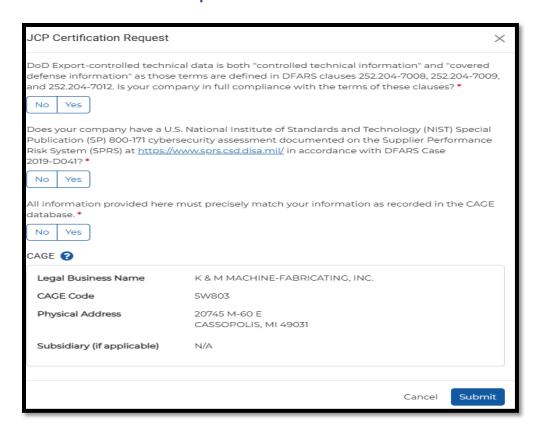
More information: https://www.dla.mil/Logistics-Operations/Enhanced-Validation/

8.0 JCP Certification Request (U.S.)

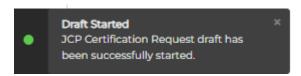
Since you've now created the new organization, you can now fill out a new JCP Certification Request. To begin, click the drop-down arrow on the "Actions" box (upper right-hand corner) to select that option.



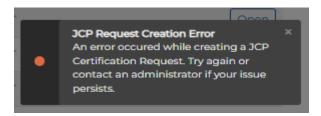
You will then need to address the three requirements listed on the following screen, as displayed below. Once completed, hit "Submit" to continue



You should then receive a "Draft Started" confirmation (lower-right-hand corner of screen.



If you receive the confirmation error below, return to portal at later time and try again:



While filling out the application, it will be in "draft" status, allowing you to save it if you need to go back to it later (accessible from your dashboard), under "Draft Applications" section. If there are no current drafts, you'll otherwise see, "No Draft Applications to Show."



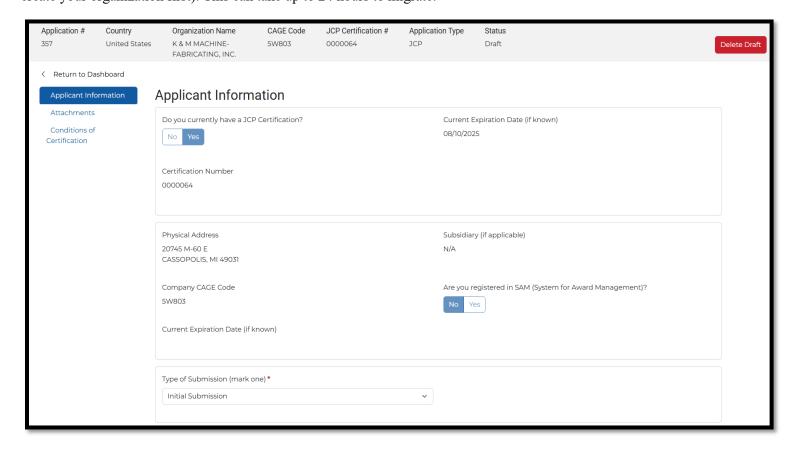
Applicant Information

Once logged into the portal, you will be placed on the Applicants Information page. The box containing the Physical Address is populated over from the CAGE system.

If the address is not correct or has been updated in SAM/CAGE, make needed changes in SAM.GOV before proceeding further.

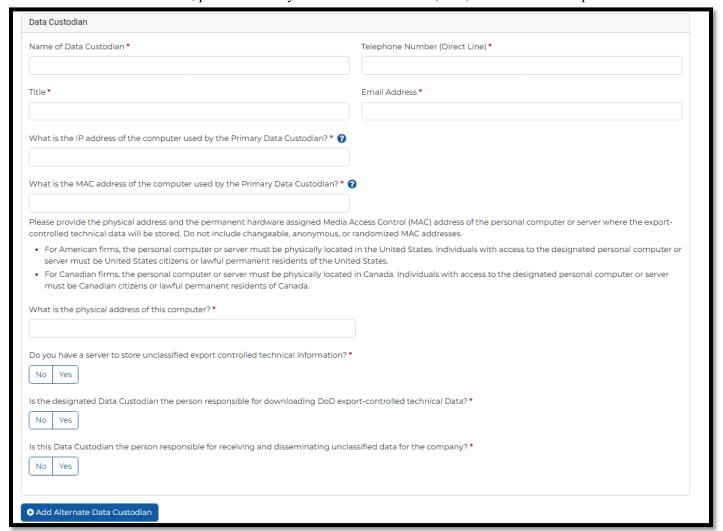
Each application is assigned an Application #, which will be listed in the banner showing in screenshot below.

NOTE: For the "Are you registered in SAM (System for Award Management) question, the default answer will be toggled to "No." This is because your entity's SAM.GOV data will still need to migrate to the portal (if you had to create your organization first). This can take up to 24 hours to migrate.



Data Custodian

In the "Data Custodian" section, provide Primary Data Custodian's name, title, email address and phone number:



To find the IP and MAC address information, utilize this document.

For the "What is the Physical Address of this Computer?" Question, add the physical postal address where the computer itself is located.

If answering "yes" to the "Do you have a server to store unclassified export controlled technical information" question, you will otherwise be prompted to enter the server's MAC address.

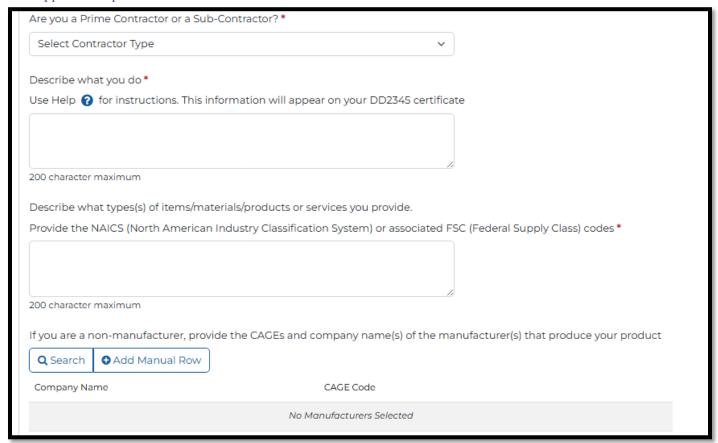
For the "Is the designated Data Custodian the person responsible for downloading DOD export-controlled technical data?" question, choose "Yes" or "No."

For the "Is this data custodian responsible for receiving and disseminating unclassified data for the company?" choose "Yes" or "No."

If wishing to add an alternate data custodian, click on the blue "Add Alternate Data Custodian" box. The same fields completed for the primary data custodian will now need to be completed for the alternate data custodian as well.

The following section of the application is vital as it ports over to the final DD2345 product. Ensure accuracy of all questions.

U.S. Application-questions:



"Are you a Prime Contractor or a Sub-Contractor?"

Hit the drop-down arrow and select one of the three options:

- Prime Contractor
- Sub-Contractor
- Neither

If you selected "Sub-Contractor" or "Neither", enter in Prime's CAGE code (or search for it, by clicking blue "Search" button or enter "manufacturer", "distributor", "wholesaler", etc.



"Describe what you do"-provide a short synopsis of what your entity does.

"Describe what types(s) of items/materials/products or services you provide. Provide the NAICS (North American Industry Classification System) or associated FSC (Federal Supply Class) codes." Mention what specific

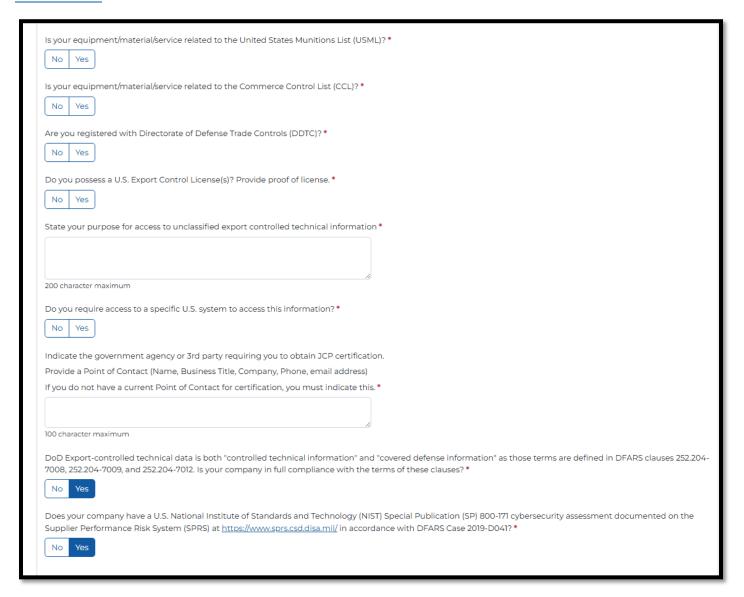
product/service your entity provides, and the corresponding NAICS codes, which should match the NAICS codes provided under your entity's SAM.GOV registration.

"If you are a non-manufacturer, provide the CAGEs and company name(s) of the manufacturer(s) that produce your product." Manually enter this information or click "Search" to find the entity/CAGE code in question, so you can otherwise that information. Click on "Add Manual Row" if multiple entities need to be added.

"Is your equipment/material/service related to the United States Munitions List (USML) or Commerce Control List (CCL)?" If you select "Yes," enter the relevant categories.

See United States Munitions List (USML) for list of categories. https://www.ecfr.gov/current/title-22/chapter-l/subchapter-M/part-121

See Commercial Control List (CCL) for list of categories. https://www.bis.doc.gov/index.php/regulations/commerce-control-list-ccl



"Are you registered with Directorate of Defense Trade Controls (DDTC)?" If selecting "yes," you will be prompted to upload copy of entity's DDTC registration letter in the "attachments" section.

"Do you possess a U.S. Export Control License(s)? Provide proof of license." If "yes" is selected, upload copy of license in the "attachments" section of application.

"State your purpose for access to unclassified export controlled technical information." Explain why you require JCP certification. Example responses: "Bidding on solicitations," "attending conferences," etc.

"Indicate the government agency or 3rd party requiring you to obtain JCP certification.

Provide a Point of Contact (Name, Business Title, Company, Phone, email address)

If you do not have a current Point of Contact for certification, you must indicate this."

Enter name and contact info of external POC/agency requesting certification. If there is none, indicate such otherwise.

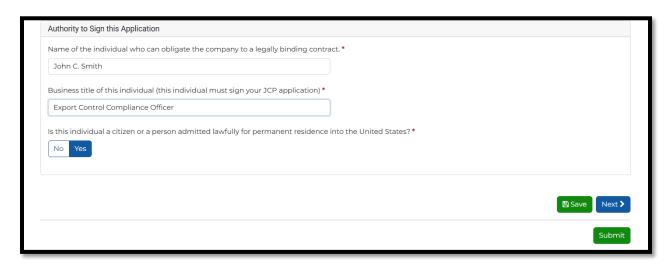
"Do you require access to a specific U.S. system to access this information?" If selecting yes, you will otherwise be prompted to select the system(s) in question.

NOTE:if selecting "DLA/DIBBS," you'll also be prompted to enter all applicable DIBBS user IDs as well (five-digit CAGE code, followed by two additional digits).

Authority to Sign this Application

"Name of the individual who can obligate the company to a legally binding contract"-The individual signing this section must match the signatory listed on the separate "Conditions of Certification" section of the application.

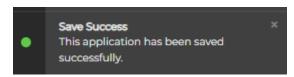
"Business title of this individual (this individual must sign your JCP application)"-the designated signatory's official title should be listed in this section.



"Is this individual a citizen or a person admitted lawfully for permanent residence into the United States?" Answer "Yes" or "No."

Hit "Save," then "Next."

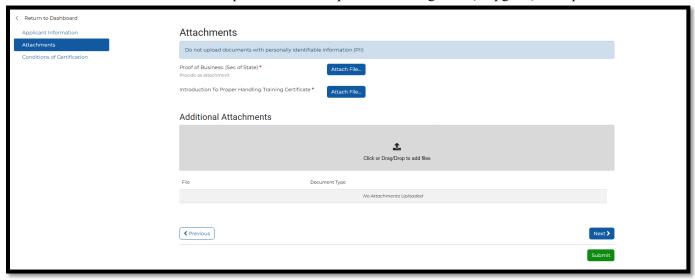
NOTE: after saving, you will see a "Save Success" confirmation notification in the lower right-hand corner of your screen:



Attachments

In this section, attach the two mandatory documents requested below (in .pdf format):

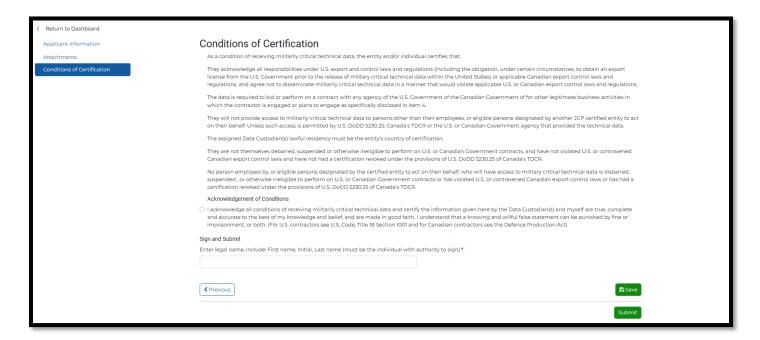
- Proof of Business-typically, a document from the Secretary of State (SOS) indicating active status within the last 365 days (often called a "Certificate of Good Standing," or equivalently named document.
- Introduction To Proper Handling Training Certificate"- read this <u>slide presentation</u>. Then, fill out and sign the "Certification Statement of Export Control Compliance" training form (on pg. 15) and upload.



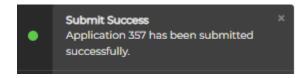
The "Additional Attachments" section is where supplemental documents such as DDTC registration letter/export control license, etc., can otherwise be uploaded to.

Conditions of Certification

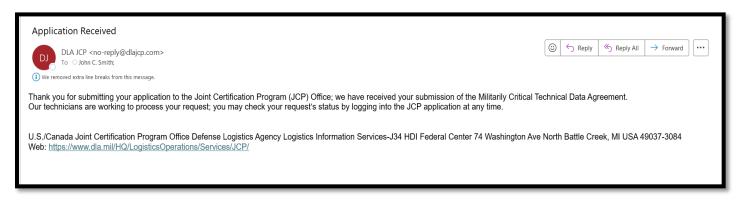
In this section, check-mark the "Acknowledgement of Conditions" box, then add the signatory's name. Hit "Save," then "Submit."



You will then receive a "Submit Success" submission confirmation message (lower right-hand corner of screen) thereafter.

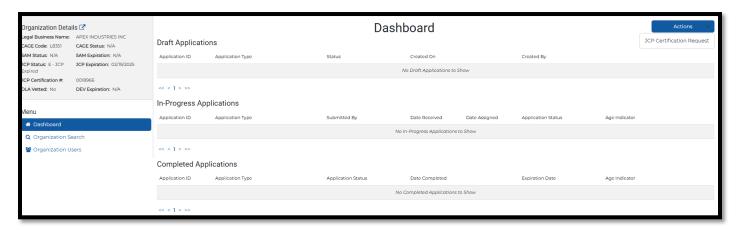


An "Application Received" confirmation email will also arrive in submitter's inbox (see sample below).

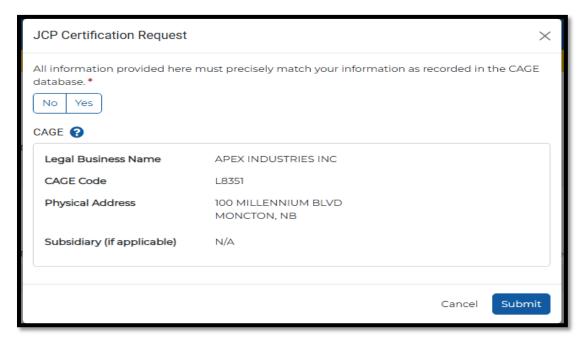


9.0 JCP Canadian Request (Canadian applicants)

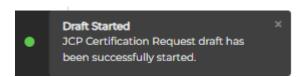
From your dashboard, click the drop-down box next to Actions and select "JCP Certification Request."



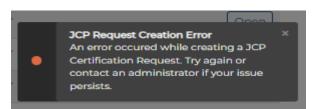
Verify that your information matches as requested and select either "No" or "Yes." Then Click "Submit."



You should then receive a "Draft Started" confirmation (lower-right-hand corner of screen).

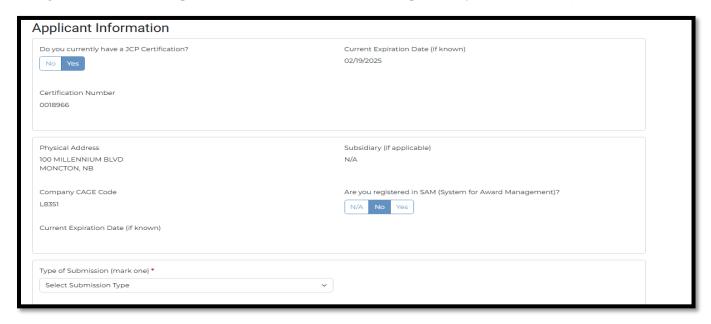


If you receive the confirmation error below, return to portal at later time and try again:



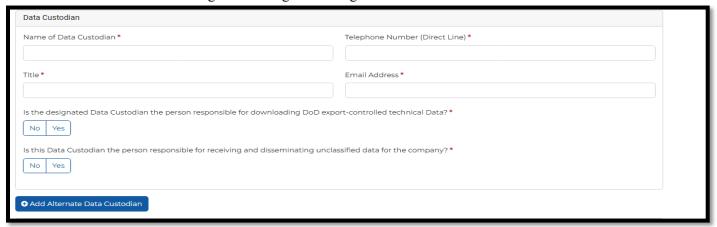
If "Yes" was selected, you will be brought to the "Applicant Information" page to begin the application process.

The "Do you currently have a JCP Certification?" and "Are you registered in SAM (System for Award Management)?" have the responses auto filled (no further action required on your end for these).



Under "Type of Submission," click on the down arrow for "Select Submission Type," and choose from the following:

- Initial Submission-choose if your entity has never previously been certified before.
- Revision-choose if revising or renewing an existing JCP certification.



Data Custodian

In the "Data Custodian" section, provide Primary Data Custodian's name, title, email address and phone number.

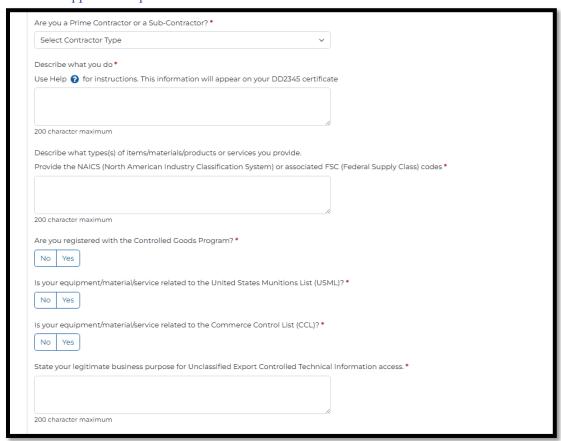
For the question "Is the designated Data Custodian the person responsible for downloading DOD export-controlled technical data?" Choose "Yes" or "No."

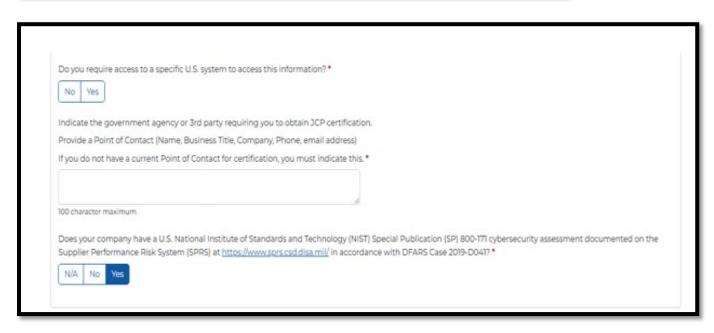
For the question "Is this data custodian responsible for receiving and disseminating unclassified data for the company?" choose "Yes" or "No."

If you will add an alternate data custodian, click on the blue "Add Alternate Data Custodian" box. The same fields completed for the primary data custodian now need to be completed for the alternate data custodian as well.

The following you provide in the next section will appear in your final DD2345 certificate if approved. You must ensure your responses are all current and accurate.

Canadian Application-questions:





"Are you a Prime Contractor or a Sub-Contractor?"

Hit the drop-down arrow and select one of the three options:

- Prime Contractor
- Sub-Contractor
- Neither

If you selected "Sub-Contractor" or "Neither", enter in Prime's CAGE code (or search for it, by clicking the blue "Search" button or enter "manufacturer", "distributor", "wholesaler", etc.



NOTE: CAGE Codes are site specific. If you are working with an organization with multiple sites, be sure to search out the CAGE attributed to your Prime's location.

"Describe what you do"- identify the work you do which requires access to unclassified export controlled technical data. Example, "I am/we are a manufacturer, distributor, data broker, consultant or other.

"Describe what types(s) of items/materials/products or services you provide. Provide the NAICS (North American Industry Classification System) or associated FSC (Federal Supply Class) codes."

- Prior to making application to the JCP, if you are registered with SAM, the U.S. System of Award Management, you should ensure the information in SAM is accurate and up to date.
- The information provided in this application must match what is on record with SAM. Any mismatch and your application will be returned for correction.
- If you do not know your NAICS codes you can find then online at the Statistics Canada website: https://www23.statcan.gc.ca/imdb/p3VD.pl?Function=getVD&TVD=1369825

"Are you registered with the Controlled Goods Program?" Answer "yes" if you hold a current, active CGP Certification. If you answer "yes", you will need to provide your program number (see screenshot below):



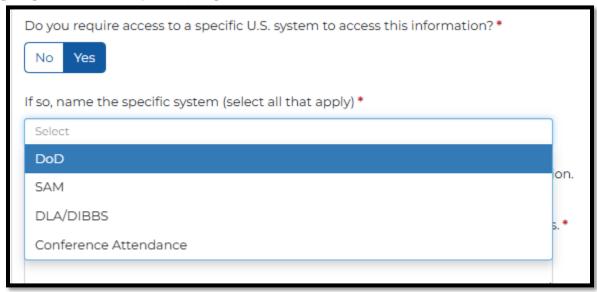
Your CGP number begins with CG and is a permanent number. It does not change overtime. Your certificate number changes with each renewal or revision. Be sure to use your CG number here.

"Is your equipment/material/service related to the United States Munitions List (USML) or Commerce Control List (CCL)?" If you select "Yes," enter the relevant categories. See United States Munitions List (USML) for list of categories. https://www.ecfr.gov/current/title-22/chapter-I/subchapter-M/part-121

"State your legitimate business purpose for Unclassified Export Controlled Technical Information access."

Explain why you require export-controlled access. Example responses: "Certification is required to bid on solicitations," "Certification is required to attending conferences," "Certification is required to exchange export controlled technical information with XYZ Corp" etc.

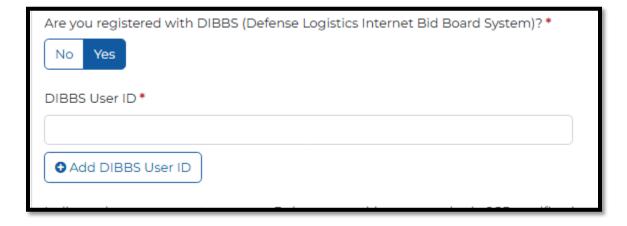
"Do you require access to a specific U.S. system to access this information?" If you select yes, you will otherwise be prompted to select the system(s) in question.



NOTE:if selecting "DLA/DIBBS," you'll also be prompted to answer the following question:



If "Yes" is selected, enter all applicable DIBBS user IDs as well (five-digit CAGE code, followed by two additional digits).



"Indicate the government agency or 3rd party requiring you to obtain JCP certification.

Provide a Point of Contact (Name, Business Title, Company, Phone, email address)

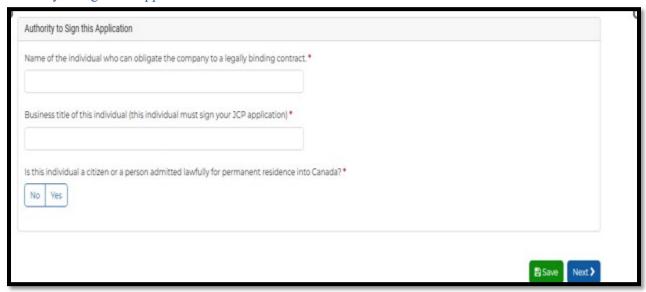
If you do not have a current Point of Contact for certification, you must indicate this."

Enter name and contact info of external POC/agency requesting certification. If there is none, indicate such otherwise.

Does your company have a U.S. National Institute of Standards and Technology (NIST) Special Publication (SP) 800-171 cybersecurity assessment documented on the Supplier Performance Risk System (SPRS) at https://www.sprs.csd.disa.mil/ in accordance with DFARS Case 2019-D041?

Select "N/A", "Yes," or "No."

Authority to Sign this Application

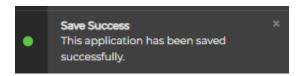


"Name of the individual who can obligate the company to a legally binding contract"-The individual signing this section must match the signatory listed on the separate "Conditions of Certification" section of the application.

"Business title of this individual (this individual must sign your JCP application)"-the designated signatory's official title should be listed in this section.

Hit "Save," then "Next."

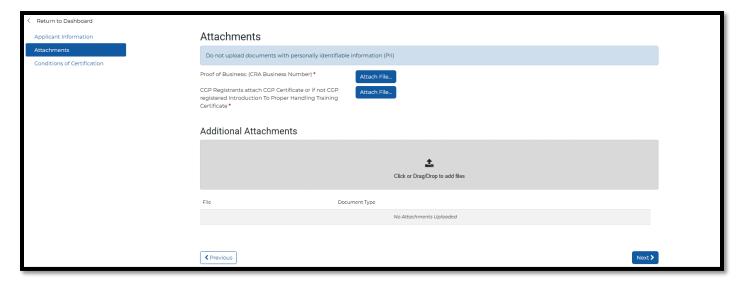
NOTE: after saving, you will see a "Save Success" confirmation notification in the lower right-hand corner of your screen:



Attachments

In this section, attach the two mandatory documents requested below (in .pdf format):

- Proof of Business-provide documentation from a federal or provincial government source which verifies your legal standing as a business.
- Introduction To Proper Handling Training Certificate"-Please If your organization is not registered with the Controlled Goods Program, your Data Custodian(s) (both Primary and Alternate) must read this <u>slide</u> <u>presentation</u>. Then, fill out and sign the "Certification Statement of Export Control Compliance" form (on pg. 15) and upload it.

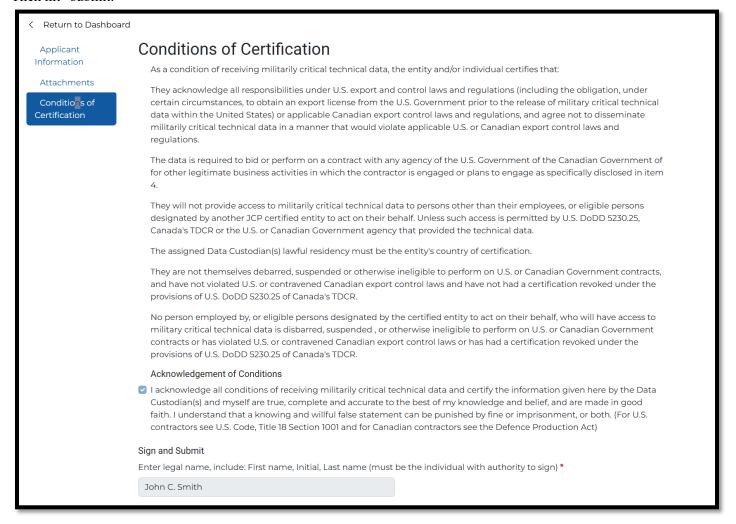


The "Additional Attachments" section is where additional supplemental documents can otherwise be uploaded to.

Click "Next," which will take you to the "Conditions of Certification" section.

Conditions of Certification

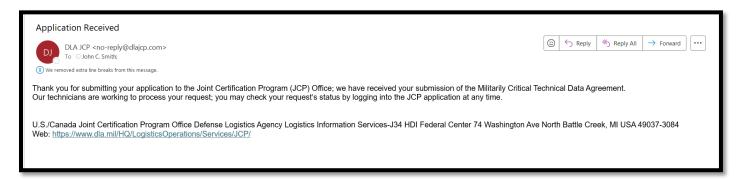
In this section, checkmark the "Acknowledgement of Conditions" box, then the signatory's name. Then hit "submit."



You will then receive a "success" submission confirmation message (lower right-hand corner of screen) thereafter.

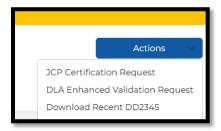


An "Application Received confirmation email will also arrive in submitter's inbox (see sample below).

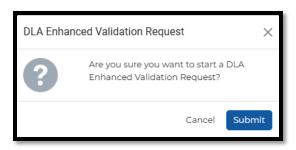


10.0 DLA Enhanced Validation (DEV) APPLICATION

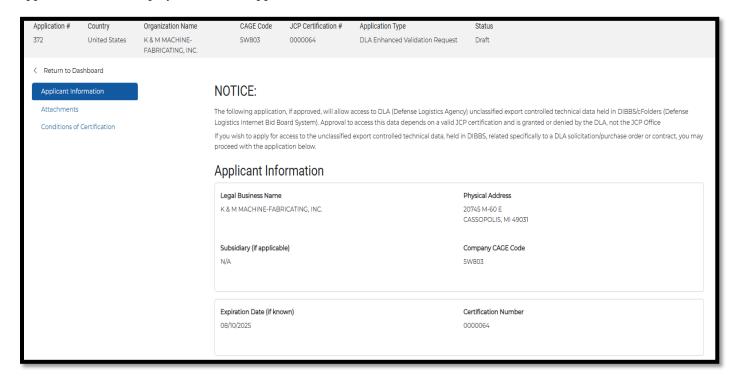
From your "dashboard" page, click the down arrow next to "Actions" box, and select "DLA Enhanced Validation" (DEV) Request



You will receive the prompt below-click on "Submit:

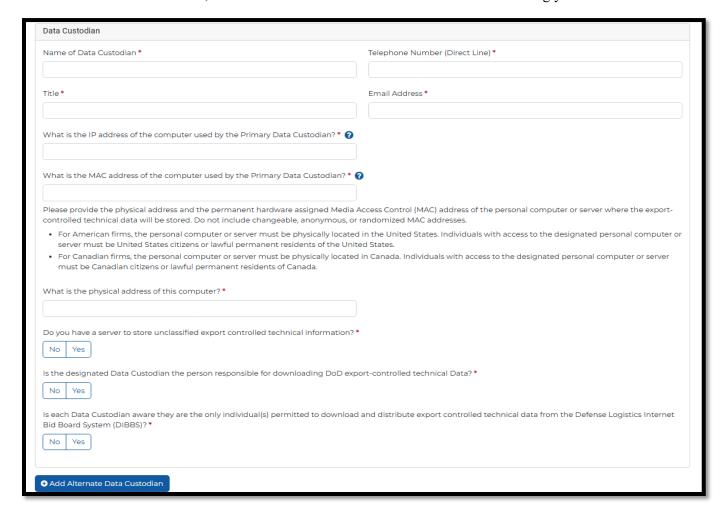


Application is now displayed Review "Applicant Information" to ensure data is otherwise correct:



Data Custodian

In the "Data Custodian" section, fill out the name and contact information fields accordingly.



To find the IP and MAC address information, utilize this document.

DEV Application Questions

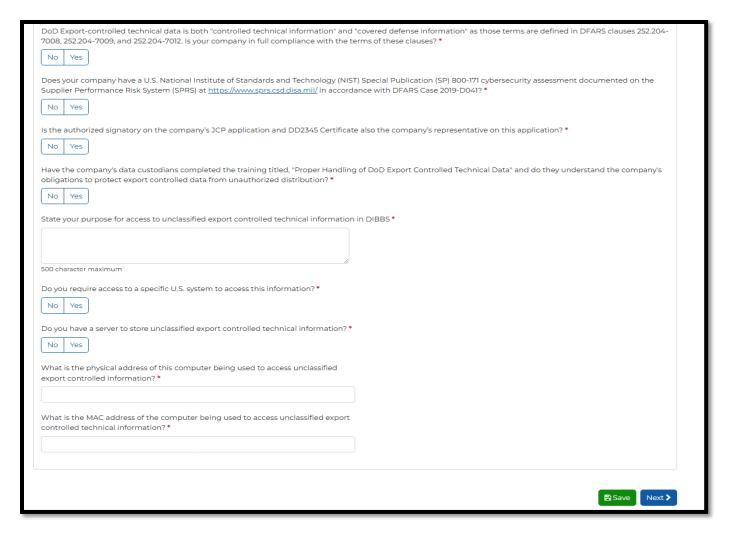
For the "What is the Physical Address of this Computer?" Question, add the physical postal address where the computer itself is located.

If answering "yes" to the "Do you have a server to store unclassified export controlled technical information" question, you will otherwise be prompted to enter the server's MAC address.

For the "Is the designated Data Custodian the person responsible for downloading DOD export-controlled technical data?" question, choose "Yes" or "No."

For the "Is each Data Custodian aware they are the only individual(s) permitted to download and distribute export controlled technical data from the Defense Logistics Internet Bid Board System (DIBBS)?" question, choose "Yes" or "No."

If wishing to add alternate data custodian, hit the + sign for the "Add Alternate Data Custodian" box.



For the question, "DoD Export-controlled technical data is both "controlled technical information" and "covered defense information" as those terms are defined in DFARS clauses 252.204-7008, 252.204-7009, and 252.204-7012. Is your company in full compliance with the terms of these clauses?" choose "Yes" or "No."

For the question, "Does your company have a U.S. National Institute of Standards and Technology (NIST) Special Publication (SP) 800-171 cybersecurity assessment documented on the Supplier Performance Risk System (SPRS) at https://www.sprs.csd.disa.mil/ in accordance with DFARS Case 2019-D041?" choose "Yes" or "No."

For the question, "Is the authorized signatory on the company's JCP application and DD2345 Certificate also the company's representative on this application?" choose "Yes" or "No."

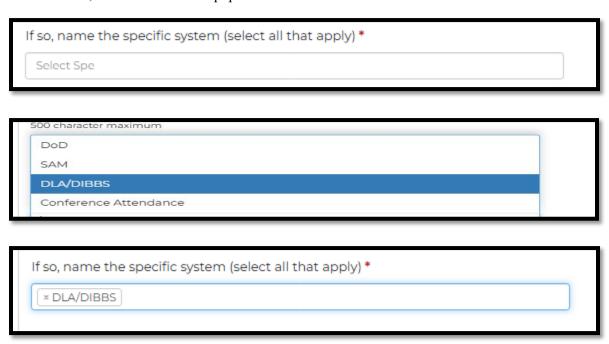
For the question, "Have the company's data custodians completed the training titled, "Proper Handling of DoD Export Controlled Technical Data" and do they understand the company's obligations to protect export-controlled data from unauthorized distribution?" select "Yes" or "No."

For the "State your purpose for access to unclassified export controlled technical information in DIBBS" question, state why your entity requires this access (to bid on solicitations, etc.)

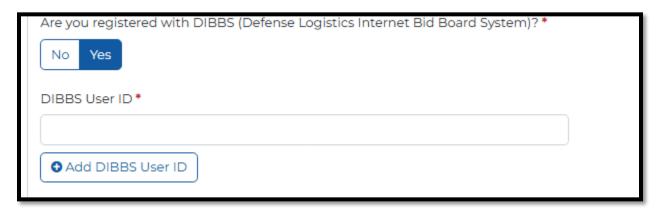
For the "Do you require access to a specific U.S. system to access this information" questions, select "Yes:"



When prompted, then click on the box under "If so, name the specific system (select all that apply)" and click, "DLA/DIBBS," which should then populate



If selecting "Yes" for the "Are you registered with DIBBS (Defense Logistics Internet Bid Board System)?" question, you will be prompted to enter all applicable DIBBS user IDs (five-digit CAGE code followed by two additional digits). If needing to add multiple DIBBS user IDs, click the "Add DIBBS User ID" box.



For the "What is the physical address of this computer being used to access unclassified export-controlled information?" question, enter the physical (postal) location where the computer is otherwise located.

For the "What is the MAC address of the computer being used to access unclassified export controlled technical information?" enter associated MAC address.

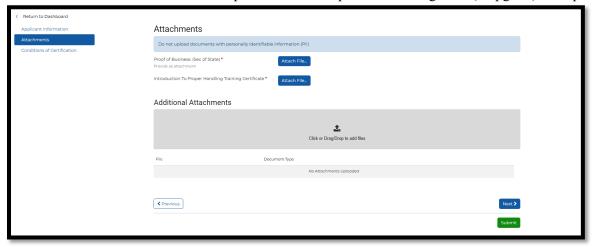
Click "Save," then "Next," which will take you to the "Attachments section.

Attachments

In this section, attach the two mandatory documents requested below (in .pdf format). Requested documents differ by country (see below):

U.S.

- Proof of Business-typically, a document from the Secretary of State (SOS) indicating active status within the last 365 days (often called a "Certificate of Good Standing," or equivalently named document.
- Introduction To Proper Handling Training Certificate"- read this <u>slide presentation</u>. Then, fill out and sign the "Certification Statement of Export Control Compliance" training form (on pg. 15) and upload.



The "Additional Attachments" section is where supplemental documents such as DDTC registration letter/export control license, etc., can otherwise be uploaded to.

Canada

- Proof of Business- provide documentation from the <u>Canada Revenue Agency (CRA)</u> that includes your CRA number.
- Introduction To Proper Handling Training Certificate"- read this <u>slide presentation</u>. Then, fill out and sign the "Certification Statement of Export Control Compliance" training form (on pg. 15) and upload.

The "Additional Attachments" section is where other supplemental documents can be uploaded.

NOTE: Under "Additional Attachments", the JCP requires both U.S. and Canadian applicants upload copy of entity's existing Approved DD2345. Doing so will minimize additional delays during your application process. If the Approved DD2345 is not uploaded, it will result in a Return.

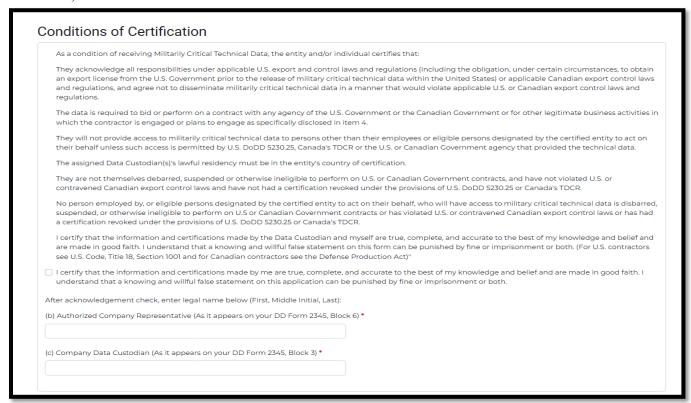
Click "Save," then "Next," which will take you to the "Conditions of Certification" section.

Conditions of Certification

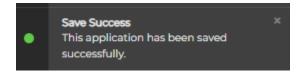
In this section, check-mark the "Acknowledgement of Conditions" box, then the signatory's name. Then enter the applicable names in the fields below:

- (b) Authorized Company Representative (As it appears on your DD Form 2345, Block 6)-the name of the official signatory listed on your entity's existing DD2345, in the designated block specified.
- (c) Company Data Custodian (As it appears on your DD Form 2345, Block 3)-the data custodian listed on the entity's existing DD2345, in the designated block specified.

Afterwards, hit "submit."



You will then receive a "success" submission confirmation message (lower right-hand corner of screen):



An "Application Received" confirmation email will also arrive in submitter's inbox (see sample below).



11.0 After Application Submittal (next steps)

Once your application is submitted, it will be assigned to a JCP analyst for review.

The JCP office cannot provide a specific timeline regarding processing, as we typically work applications in the order received. However, once your application completes initial review by an analyst, that individual will send feedback via the portal.

When the application is returned to your dashboard by the analyst, the submitter will receive a notification email, like the one below:

Email Example: "Application Returned" notification:

From: DLA JCP < no-reply-JCP@dla.mil>

Sent:

To:

Subject: Application Returned

Thank you for contacting the Joint certification Program (JCP) Office; we have received your submission of the Militarily Critical Technical Data Agreement, DD Form 2345.

However, your application needs to be reviewed, updated, and returned to us before we can continue with the application process. Log into https://www.public.dacs.dla.mil/jcp/ext and review the errors with your application. Upon resubmission, we will continue the application process.

U.S./Canada Joint Certification Program Office

Defense Logistics Agency Logistics Information Services-J34

HDI Federal Center 74 Washington Ave North Battle Creek, MI USA 49037-3084

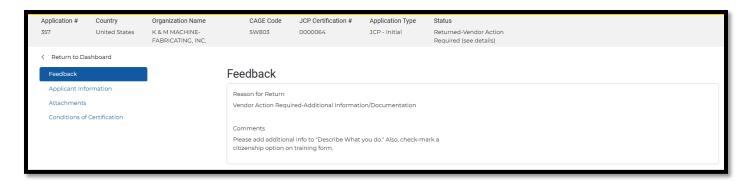
Web: https://www.dla.mil/HQ/LogisticsOperations/Services/JCP/

Once the submitter receives the above notification email, they should log into the portal dashboard, then go to "In-Progress Applications" section, then click on "open" button to open the application number in question.



Application Feedback Review

Once application is open, go to the "feedback" section-that is where they will find additional information/requests submitted by the analyst.



If there are additional questions, the submitter should send an email to: <u>JCP-admin@dla.mil</u> with both the CAGE code and application # in the subject line.

NOTE: Do NOT use the no-reply-JCP@dla.mil email address, as it is unmonitored.

Once the requested revisions/changes are made, resubmit the application, which will go back on the analyst's bench for review.

12.0 Appendix A: Two-Factor Authentication Setup (Google Authenticator)

All JCP Portal users, who have a username and password, will need to enable Two Factor Authentication (TFA) on their JCP Portal accounts. Two Factor Authentication (TFA) is a tool to help prevent unauthorized users from accessing your JCP Portal account.

How it works

In a two-factor authentication system the first form of user identification is your current login credentials - your username and password. The second form of identification is created by a special algorithm in the JCP Portal system and sent to a device you have authorized to receive that code. JCP Portal is using a smartphone application, Google Authenticator, as the primary tool for receiving codes. Because any user attempting to login must possess both your username and password AND your phone, it is much more difficult for a user account to become compromised.

Google Authenticator app generates a six-digit code for you to enter when you log in. The code changes about every minute. Once you have set up the connection with JCP Portal's site, every time that you log out of your JCP Portal account you will need to use Google Authenticator to regain access when you login again.

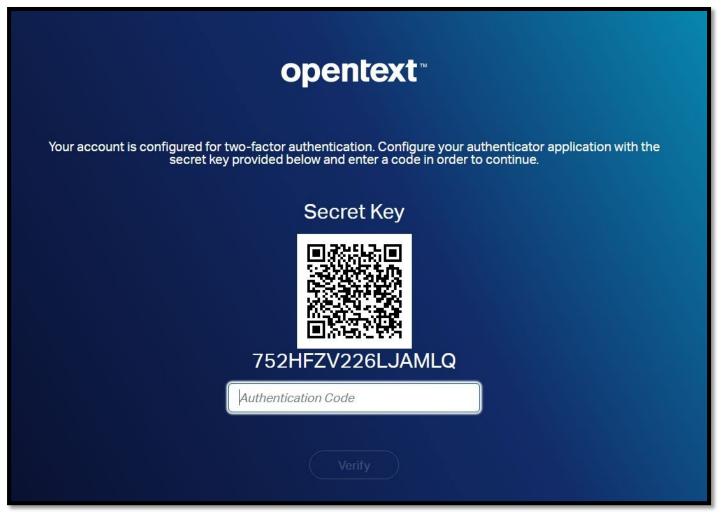
Steps to set up Google Authenticator

Follow the steps below to link Google Authenticator to your JCP Portal account and use it as your secondary method of identification.

• Login to your JCP Portal account using your username and password as you normally would.

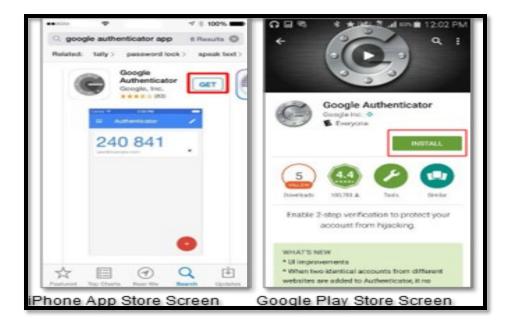


- On the next page, a prompt will inform you that you need to set up TFA on your account.
- On the next page, you will begin setup of Google Authenticator on your smartphone.
- You will be using Google Authenticator each time you login to JCP Portal to acquire the second authentication code the system now requires. Below that, you will see a manual verification code and a QR code you can scan with your phone.



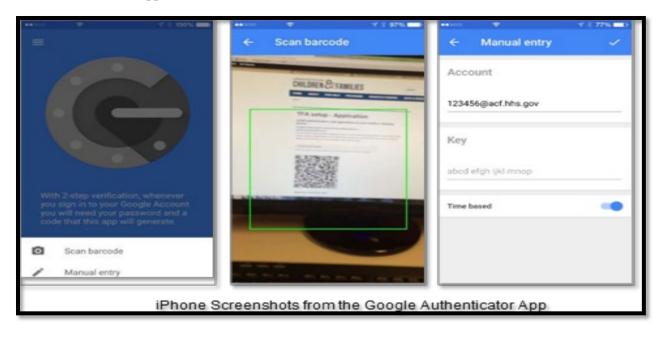
Browser screen showing the QR and manual authentication codes

- You will use these in the following steps to connect your smartphone app with your JCP Portal account.
- On your smartphone, open the App Store on your iPhone or the Google Play Store on your Android device. Search for "Google Authenticator."
- The Google Authenticator app will appear as the top search result. In the App Store, select "Get" and then "Install", as you do with any app you are installing. Choose the "Install" option in the Google Play Store.

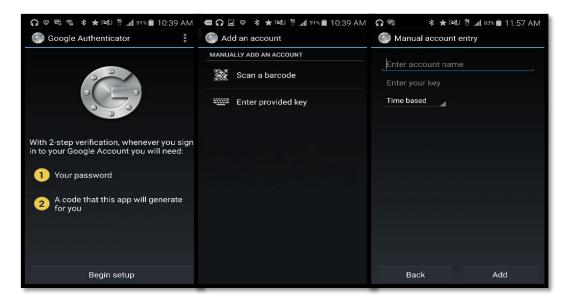


Note: you may need to enter your App/Play Store password to verify that you want to download the application.

- Exit the app store and wait for the app to download before continuing. Once the Google Authenticator app has been installed, open the app.
- A menu will appear that will allow to you either scan the QR code on the JCP Portal or manually enter the verification code that appears above the QR code.

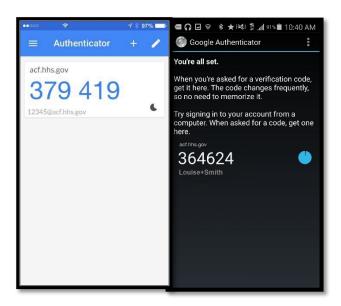


Note: Android users should tap the "Begin Setup" button on the first screen in the application.



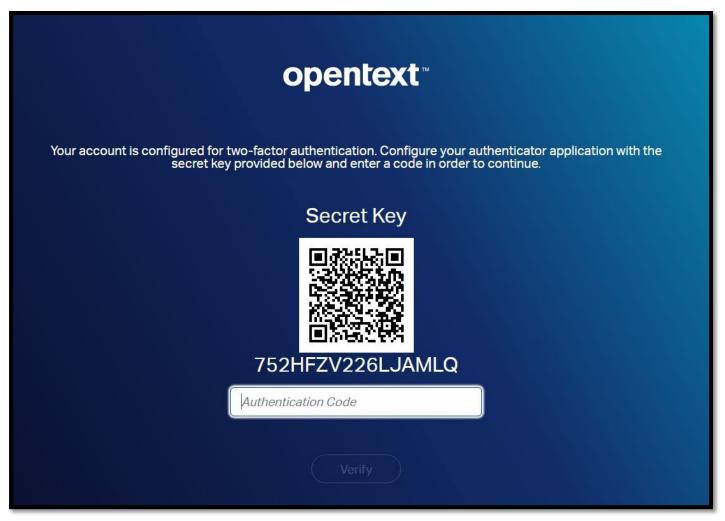
Android Screenshots from the Google Authenticator App

- If you select "Scan a barcode," your phone's camera will activate. Hold your phone close to the screen to allow the camera to capture the QR code.
- When the QR code or manual code has processed, Google Authenticator will generate a six-digit verification code and display it.



iPhone Google Authenticator Code Screen

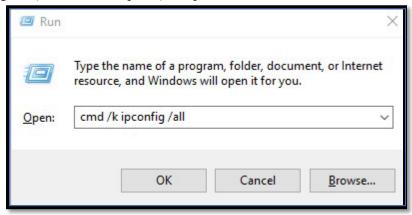
- Type the six-digit code you see in the app into the JCP Portal below the QR code. Then select verify and save.
- Note: the code has a timer, if the timer expires you may need to enter in a new code before continuing your login.



The field in your Browser where you enter the initial Verification Code from the app

13.0 Appendix B: How to Find Your IP and MAC Address

To determine your personal computer or server MAC address, open a run window (Windows Logo key + R). Then type cmd /k ipconfig /all (note the three spaces) and press /Enter



The 'physical address' listed is the 'MAC address,' which is made up of 6 groups of 2 hexadecimal characters (e.g. 00-21-70-BE-C6-71).

